

**AIRASIA BERHAD FOURTH QUARTER 2016 RESULTS**

**POWER OF ONE AIRASIA**

**DURABLE COMPETITON**





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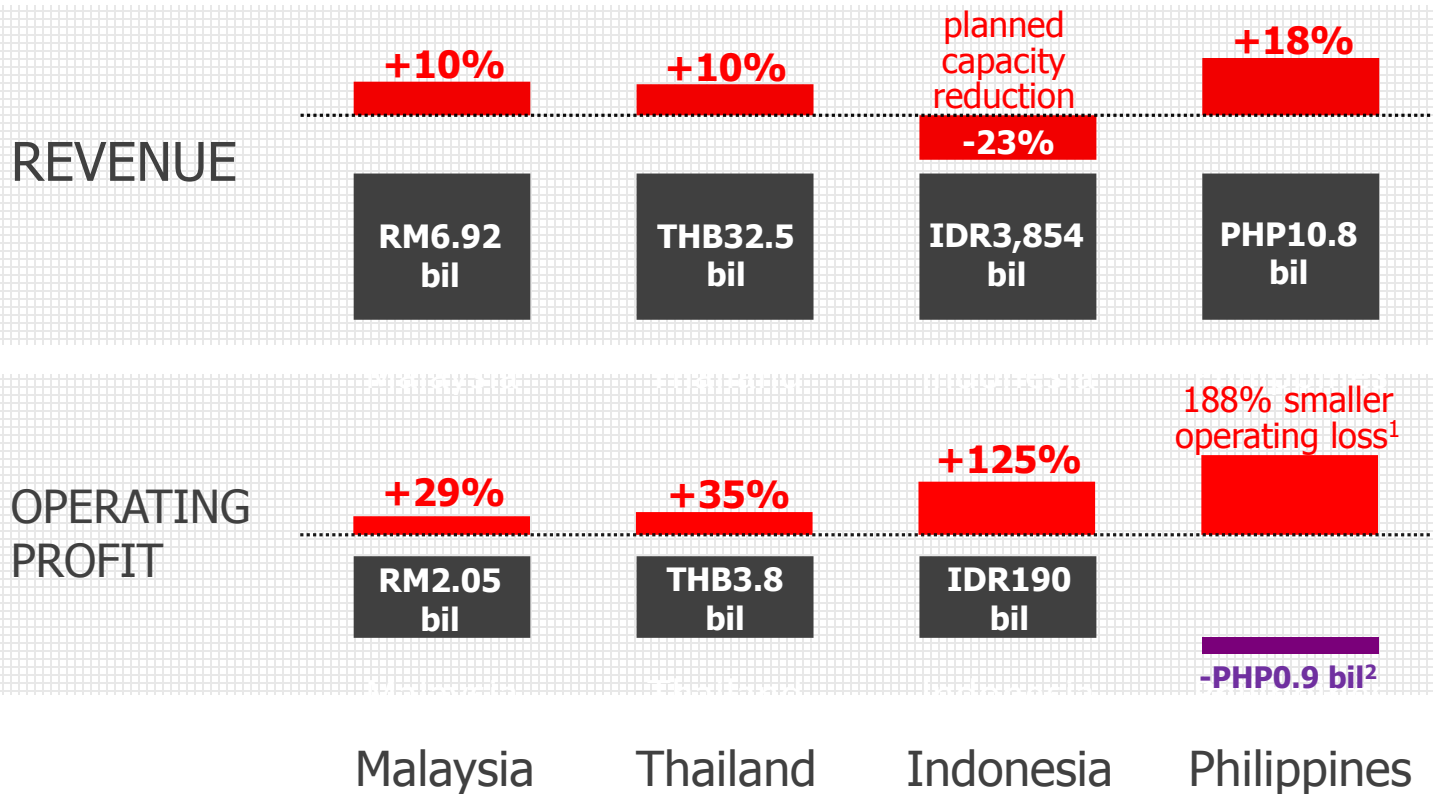
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# FY2016 GROUP PERFORMANCE

## AIRASIA GROUP: FULL YEAR PRO-FORMA CONSOLIDATED RESULTS

• Group Passengers Carried:	56.59 million	(+12%)
• Group Load Factor:	86%	(+6 ppts)
• Group Revenue:	RM12.02 billion	(+11%)
• Group Net Operating Profit:	RM1.65 billion	(+58%)
• Group Profit Before Tax:	RM2.13 billion	(12.1x)



<sup>1</sup> Reported

<sup>2</sup> Less one-off charges

# 4Q16 GROUP PERFORMANCE

## AIRASIA GROUP: FOURTH QUARTER PRO-FORMA CONSOLIDATED RESULTS

• Group Passengers Carried:	14.51 million	(+7%)
• Group Load Factor:	85%	(+2 ppts)
• Group Revenue:	RM3.24 billion	
• Group Net Operating Profit:	RM478.45 million	
• Group Profit Before Tax:	RM355.34 million	
• Group Cash Position:	RM2.97 billion	
• <b>Group Net Gearing:</b>	<b>1.30x</b>	
• Group Earnings per Share	22.60sen	



Revenue 11% lower due to **planned capacity reduction** as part of the turnaround plan

**Load factor up 3 ppts** to 83%. **CASK** down by 25%

Second consecutive profitable quarter with **operating profit of IDR90.6 million**



**Revenue held steady** at THB7.56 bil. Lower operating profit from tour operator crackdown and mourning period



**Revenue up 30%** from 56% increase in pax.

**CASK** down 10%



**Revenue up 36%** on 19% higher passenger volume and 17% increase in average fare

**RASK** up 5% and **CASK** down 18%

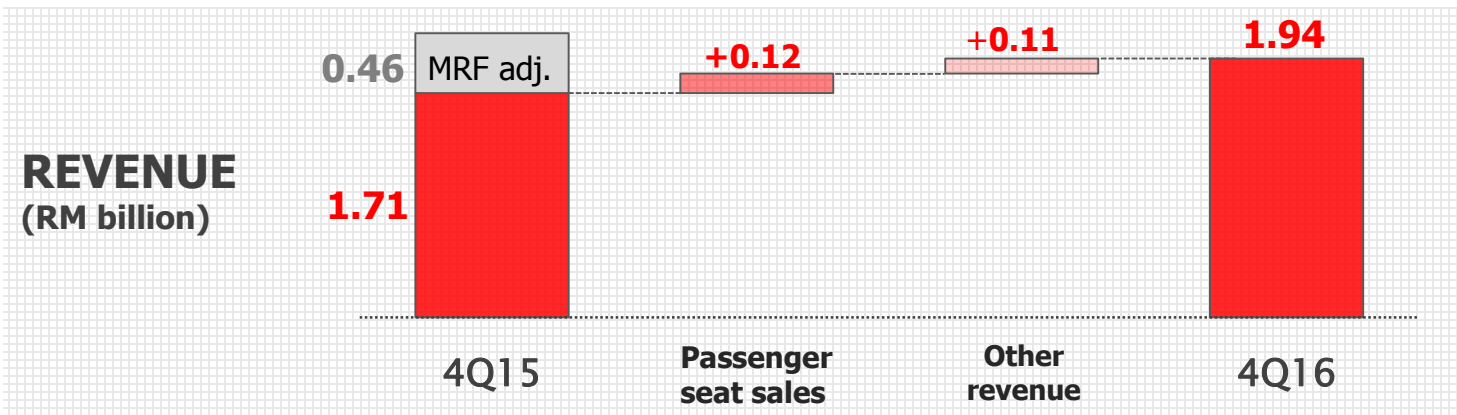
**Operationally profitable** after excluding the one-off charge of PHP493.7 million from the disposal of last remaining legacy aircraft



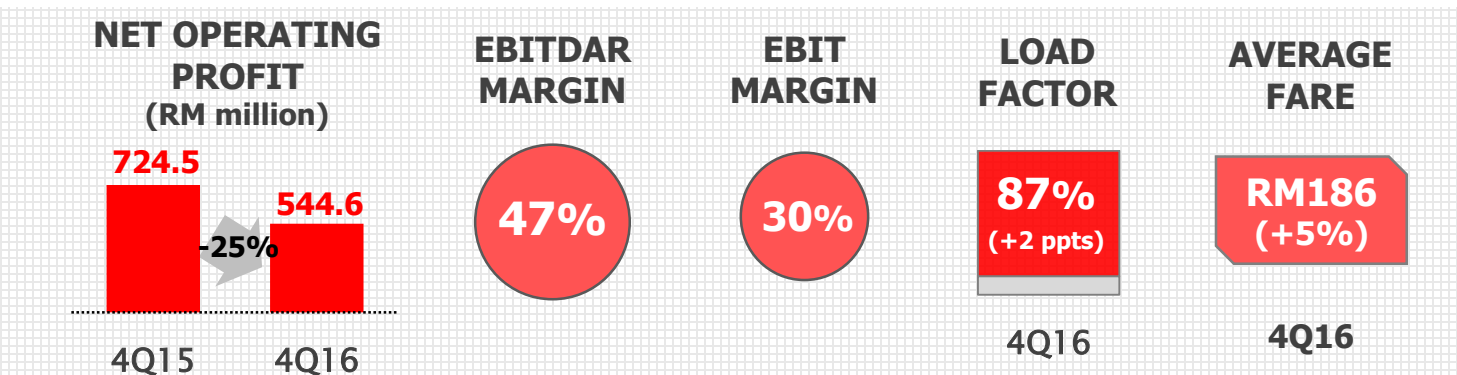


# 4Q16 KEY HIGHLIGHTS

## MALAYSIA AIRASIA: INCOME STATEMENT AND PERFORMANCE INDICATORS



**Topline revenue** declined year-on-year due to recognition of one-off Maintenance Reserve Fund (MRF) adjustment in 4Q15 of RM457 million. Leaving out the one-off gain, revenue increased by 15%.



**Total passengers carried** at 6.76 mil for 4Q16, up 5%, exceeding capacity growth of 2% year-on-year.

**Net Operating Profit** down 25% by due to payout of staff bonuses and wet-lease charges

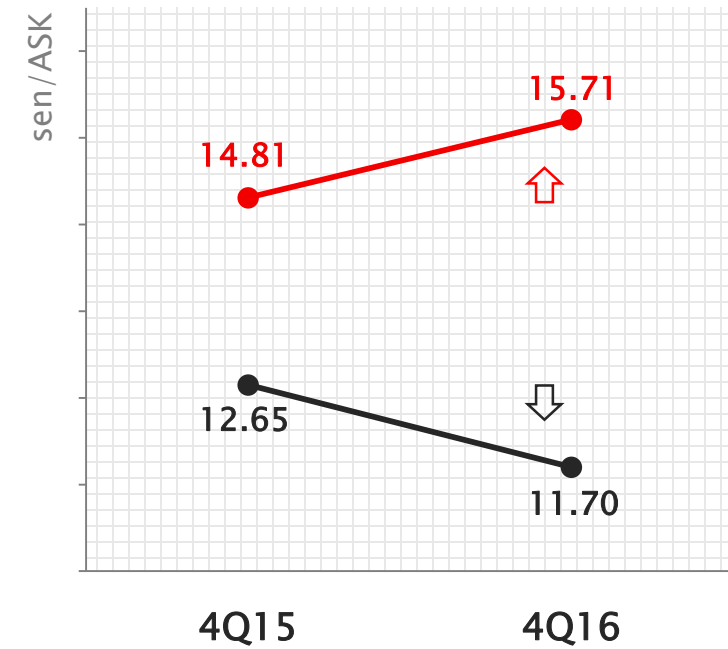
**Ancillary income** per passenger of RM47.



# UP, UP & AWAY WHILE MINIMISING COST

## MALAYSIA AIRASIA: REVENUE AND COST PER AVAILABLE SEAT KILOMETRE

- Delivery of three (3) Airbus A320neo (new engine option) from Airbus in 4Q16
- **Fuel burn reduction of 15% per aircraft** compared to previous generation model results in a cost saving of approximately US\$92.4 mil per aircraft per year
- At least eight (8) A320neo to be added to Malaysia-based fleet in 2017 for expansion



### RASK up 6%

- Strong demand for air travel
- Load factor up by 2 ppts to 87%
- Higher average fare of RM186 (+5%)

### CASK down 8%

- Decrease in average fuel price of 20% to US\$59/barrel jet kerosene
- Fuel consumption flat despite 2% capacity increase

**Ancillary:** RM47 per pax in 4Q16, down RM2 due to lower insurance uptake from removal of auto-select



# DURABLE COMPETITIVE ADVANTAGE

**World's lowest-cost airline.** Lowest CASK in the industry allows AirAsia to focus on generating revenue, regardless of the yield trend.

**Ancillary income machine.** Additional stream of income other competitors don't have and can't scale up as quickly.

**Long track record of profitability.** Able to turn a profit in lean times and oil at over US\$100/barrel.

**Unbeatable frequencies.** Route thickness is a barrier to entry and gives AirAsia the privilege of the price setter.

**Low expansion cost.** Operating to over 125 destinations in Asia. Able to start new routes fast with low set-up costs.

**Strong brand in all home markets.** Built up a strong brand over the years, a key to success that other LCCs neglect.

**First mover advantage.** The first LCC to new markets in ASEAN and operating 66 unique city pairs system-wide, more than any other competitor in the region.

**ASEAN advantage.** Operate as one airline with a network spread over 18 hubs across a potential market of 625 million people

**Only Malaysian LCC.** Malindo has upgraded to a full-service carrier leaving the LCC space in Malaysia wide open for AirAsia

**Profitable and competitive as the underdog.** Profitable in Indonesia despite small market share. Lower CASK in India than the "giant" Indigo despite a small fleet.





# DURABLE COMPETITIVE ADVANTAGE

## CURRENCY, HEDGING & COST

### **Bought planes at low cost.**

Negotiated best prices for aircraft by ordering early and ordering large.

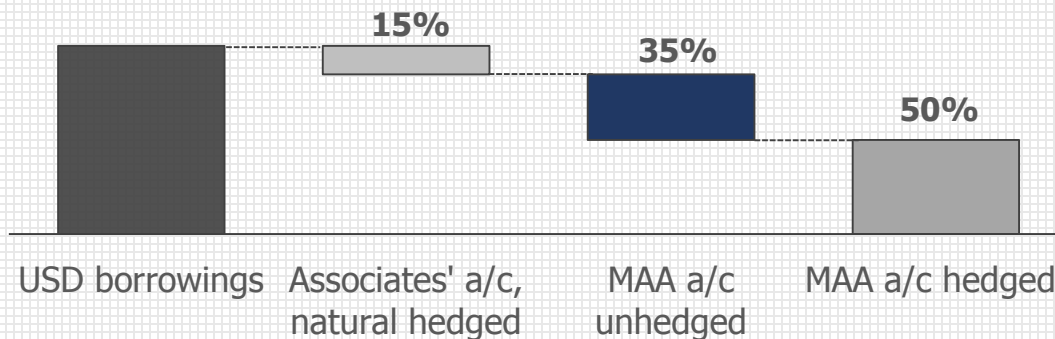
**Fixed interest rates.** All loans are either fixed rate loans or have fixed interest rates via interest rate swaps.

### **Most of fuel for 2017 is fixed.**

Hedged 75% of FY2017 fuel requirements at USD60 per barrel.

**Currency hedges.** USD operating expenditure 50% hedged up to May 2017. Able to pass on currency risk to passengers via increasing average fare.

**Only 35% of USD borrowings is totally unhedged:**



- Loans by currency: USD (90%), MYR (7%), SGD (2%) and EUR (1%)





# DIGITAL AIRLINE TRANSFORMATION

## DRIVING ANCILLARY THROUGH DIGITALISATION

### Income streaming through digitalisation

- **At least 70% of sales come directly through airasia.com**
- More room for growth in conversion rate which is now at 5%. A single percentage point increase translates to additional sales of RM1 billion.

### Whole new Duty Free experience

- New BIG Duty Free website: online catalogue, shopping cart, multiple payment options
- Encouraging pre-purchase of duty free for inflight delivery
- Gross margins of 60%-80% for Duty Free business

### Cashless & hassle free travel (BigPay)

- Fintech investment and development of proprietary platform to combine with data and digital content
- Forex wallet with 10 currencies: Offering a cost-saving way to spend while travelling (cheaper rates than banks and money changers)

### Revamping the Online Experience in 2017

- Single Page application on any sized device
- Personalised Homepage: using prior information from shoppers to increase the purchase funnel and provide relevant content to the user.

## MOBILE

### NO. 1 IN SOCIAL MEDIA: 80 MILLION ACCOUNTS MAKING MOVES TO BE THE FIRST DIGITAL AIRLINE

- Shift to mobile is inevitable
- Current mobile share is 15% from 10%, 2017 target is 25% (Ryanair is 45%, easyjet is 44%)
- Credit Card Scanning Ability.
- Booking system allows you to go back to where you left off.
- Quick payment without CCV requirement.
- Continuous User Interface & Experience improvement.
- To increase number of payment options and mobile centric methods via mobile apps.



# STRATEGY 2017 FOCUS AREAS

## **Cost. Cost. Cost.**

Relentless cost focus. Initiative for 2017 are:

- Raising utilisation rate from 12.5 to 14 hours
- Renegotiating airport charges and incentives
- Reducing fuel burn with better aircraft allocation
- Digitalisation to further reduce cost

## **Monetisation**

- Realising approximately US\$1 billion from Asia Aviation Capital
- Dual listing – HKSE/NYSE
- IPO for crew training centre, AACE
- Full disposal of AirAsia Expedia (AAE Travel)
- Ground Team Red (GTR): Set up ground handling teams in Indo-China and China
- Provide ground handling services to other airlines to generate further revenue

## **One AirAsia**

- Lobbying ASEAN governments to recognise ASEAN ownership of airlines without restrictions.
- Eventual listing of combined Malaysia, Thai, Indonesia and Philippines operations under ASEAN Aviation Holding Co.

## **Data & Technology**

- Make payments fast and easy
- Diversify payment channels
- Capture customer data from transactions
- Mobile facilitates seamless travel. Offering and end-to-end experience through various transportation and accommodation options. Everything at a click.

## **Ancillary**

- Target of RM60/pax by 2018 from Duty-Free, Fly-Thru and dynamic pricing of ancillary



# See you in 2017

Roadshows planned for Hong Kong,  
Japan, North America and Europe

