Domestic Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector: certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)							
(Per Pax/Per Sector)							
	Fee	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	578,000.00	693,000.00	924,000.00	1,480,000.00	1,924,000.00	2,598,000.00

Checked Baggage (After Initial Booking)/ KIOSK							
(Per Pax/Per Sector)							
	Fee	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	810,000.00	971,000.00	1,294,000.00	2,072,000.00	2,694,000.00	3,638,000.00

Sport Equipment					
IDR (Per Pax/Per Sector)					
Platform	15 KG	20 KG	25 KG	30 KG	40 KG
During Initial Booking	259,000.00	345,000.00	431,000.00	660,000.00	990,000.00
After Initial Booking/ KIOSK	285,000.00	380,000.00	475,000.00	730,000.00	1,090,000.00

Other Baggage						
(Per Pax/Per Sector)						
Fee	Checked baggage Airport Counter first 20kg	Sport Equipment Airport Counter First 20 KG	Excess Baggage (Per KG)	Lost Baggage Compensation (Per KG)	Gate Baggage (Not applicable for promotional & purchase)	Xpress Baggage
IDR	-	360,000.00	135,000.00		540,000.00	28,000.00
USD				20.00		

Domestic Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	163,500.00	84,000.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	213,000.00	109,500.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	240,000.00	120,000.00

Domestic Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector: Certain fees are chargeable for each stop of your journey.
4. Per Journey: Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Others			
Item	**Charging Method**	**Currency**	**Fee**
Flight Change Fee	per pax per sector	IDR	306,000.00
Infant Fee	per pax per sector	IDR	10% of fare
Cancellation Fee	per pax per sector	IDR	242,000.00
Rescue Fee	per pax per sector	IDR	490,000.00
Early Flex	per pax per sector	IDR	340,000.00

Handling Fee			
Item	**Charging Method**	**Currency**	**Fee**
Credit/Debit Card Processing Fees	per pax per sector	IDR	16,650.00
Direct Debit Processing Fees	per booking	IDR	10,091.00
Convenient Store Payment Processing Fees	per pax per booking	IDR	11,100.00
Installment Payment Processing Fee	per pax per booking	IDR	88,800.00
Booking Service Fees	per pax per booking	IDR	66,600.00
Refund Fee	per pax per journey	IDR	45,000.00

Domestic Route - Others Fees and Charges (QZ)

Fuel Surcharge (Exclusive local tax)	
Currency	Rates (IDR)
CGKKNO	229,369.00
SUBLOP	105,495.00
BTJKNO	111,351.00
CGKPNK	164,685.00
DPSSOC	125,045.00
DPSYIA	141,892.00
CGKSUB	148,739.00
CGKPKU	181,171.00
KNOPKU	115,946.00
BDOKNO	246,036.00
DPSLBJ	129,279.00
BDODPS	178,829.00
CGKDPS	182,432.00
DPSKNO	344,865.00
CGKSOQ	424,775.00
CGKLOP	177,928.00
BPNDPS	171,171.00
DPSSUB	81,261.00
CGKPDG	188,108.00
KNOYIA	279,009.00
CGKTJQ	103,243.00
CGKYIA	108,108.00
DPSPLM	219,369.00
DPSUPG	149,640.00
DPSSRG	143,604.00
CGKDTB	212,973.00

International Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector: certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking) (Per Pax/Per Sector)						
Fee	**20 KG**	**25 KG**	**30 KG**	**40 KG**	**50 KG**	**60 KG**
AUD	50.00	70.00	90.00	140.00	180.00	240.00
BND	40.00	60.00	70.00	110.00	140.00	190.00
IDR	631,000.00	825,000.00	1,075,000.00	1,613,000.00	2,100,000.00	2,838,000.00
MYR	190.00	230.00	310.00	450.00	590.00	810.00
SGD	40.00	60.00	80.00	120.00	150.00	210.00
THB	1,600.00	2,100.00	2,800.00	4,100.00	5,300.00	7,200.00
USD	61.00	73.00	95.00	143.00	186.00	251.00

Checked Baggage (After Initial Booking) (Per Pax/Per Sector)						
Fee	**20 KG**	**25 KG**	**30 KG**	**40 KG**	**50 KG**	**60 KG**
AUD	60.00	90.00	110.00	170.00	220.00	290.00
BND	50.00	60.00	80.00	120.00	160.00	210.00
IDR	763,000.00	994,000.00	1,294,000.00	1,938,000.00	2,525,000.00	3,406,000.00
MYR	220.00	260.00	340.00	500.00	650.00	900.00
SGD	50.00	70.00	80.00	130.00	170.00	230.00
THB	2,000.00	2,600.00	3,300.00	5,000.00	6,400.00	8,600.00
USD	62.00	88.00	114.00	171.00	224.00	301.00

Checked Baggage KIOSK (Per Pax/Per Sector)						
Fee	**20 KG**	**25 KG**	**30 KG**	**40 KG**	**50 KG**	**60 KG**
AUD	70.00	100.00	140.00	190.00	270.00	370.00
BND	60.00	80.00	110.00	160.00	220.00	310.00
IDR	800,000.00	1,100,000.00	1,500,000.00	2,100,000.00	2,900,000.00	4,100,000.00
MYR	300.00	390.00	530.00	795.00	1,035.00	1,450.00
SGD	65.00	75.00	90.00	150.00	195.00	260.00
THB	1,800.00	2,600.00	3,600.00	5,000.00	7,000.00	9,700.00
USD	70.00	90.00	125.00	180.00	250.00	340.00

International Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Sport Equipment (per pax per sector)								
	During Initial Booking				After Initial Booking/ KIOSK			
Fee	20 KG	25 KG	30 KG	40 KG	20 KG	25 KG	30 KG	40 KG
AUD	48.00	64.00	82.00	124.00	53.00	70.00	90.00	136.00
BND	36.00	47.00	61.00	91.00	40.00	52.00	67.00	100.00
IDR	645,000.00	840,000.00	1,095,000.00	1,640,000.00	710,000.00	925,000.00	1,205,000.00	1,805,000.00
MYR	150.00	180.00	240.00	350.00	170.00	200.00	270.00	390.00
SGD	44.00	58.00	85.00	136.00	62.00	80.00	119.00	190.00
THB	1,600.00	2,050.00	2,650.00	4,000.00	1,800.00	2,300.00	2,950.00	4,400.00
USD	54.00	70.00	91.00	137.00	59.00	77.00	100.00	151.00

Other Baggage (Per Pax/Per Sector)									
Fee	Checked Baggage Airport Counter First 20 KG	Sport Equipment Airport Counter First 20 KG	Excess Baggage (Per KG)	Lost Baggage Compensation (Per KG)	Gate Baggage (Not applicable for promotional & purchase)	Xpress Baggage	Xtra Carry On (During Initial Booking)	Xtra Carry On (After Initial Booking/ KIOSK)	Cabin Baggage Excess Per KG (Up to 3KG) *Applicable for selected routes only
AUD	68.00	54.00	21.00		82.00	13.00	30.00	35.00	4.00
BND	56.00	45.00	17.00		67.00		27.00	31.00	4.00
IDR	770,000.00	616,000.00	210,000.00		924,000.00	97,000.00	348,000.00	402,000.00	39,000.00
MYR	300.00	240.00	70.00		360.00	19.00	85.00	100.00	10.00
SGD	79.00	63.00	28.00		119.00	7.00	24.00	28.00	4.00
THB	1,800.00	1,500.00	550.00		2,200.00	240.00	640.00	740.00	80.00
USD	63.00	50.00	19.00	20.00	76.00	8.00	21.00	24.00	3.00

International Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector: Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking) (Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	138.00	88.00
BND	35.00	23.00
CNY	263.00	145.00
HKD	276.00	160.00
IDR	1,101,240.00	631,770.00
INR	3,105.00	1,957.00
MYR	158.70	101.00
SGD	49.00	30.00
THB	1,600.00	590.00
USD	23.00	15.00

Pick-A-Seat (After Initial Booking) (Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	180.00	114.00
BND	46.00	30.00
CNY	341.00	189.00
HKD	359.00	208.00
IDR	1,432,440.00	883,890.00
INR	4,347.00	3,695.00
MYR	207.00	134.00
SGD	63.00	45.00
THB	2,080.00	765.00
USD	29.00	19.00

Pick-A-Seat (Airport Counter) (Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
AUD	72.00	43.00
BND	36.00	22.00
CNY	270.00	140.00
HKD	290.00	160.00
IDR	570,000.00	336,000.00
INR	3,500.00	2,100.00
MYR	140.00	90.00
SGD	50.00	30.00
THB	1,080.00	570.00
USD	23.00	14.00

International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector: Certain fees are chargeable for each stop of your journey.
4. Per Journey: Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Infant Fee (Per Pax/Per Sector)	
Currency	Fee
AUD	30.00
IDR	247,000.00
INR	1,050.00
MYR	75.00
SGD	25.00
THB	610.00

Flight Change fee (Per Pax/Per Sector)	
Currency	Fee
AUD	60.50
IDR	440,000.00
INR	2,195.60
MYR	132.00
SGD	66.00
THB	1,452.00

Flight Cancellation fee (Per Pax/Per Sector)	
Currency	Fee
AUD	45.00
IDR	315,000.00
INR	1,567.00
MYR	100.00
SGD	50.00
THB	1,100.00

Refund Fee* (Per Pax/Per Journey)	
Currency	Fee
IDR	45,000.00

*Exempted for flights outbound from Thailand and HongKong

International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector: Certain fees are chargeable for each stop of your journey.
4. Per Journey: Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Credit/Debit Card Processing Fees (Per Pax/Per Sector)		
Departing Country	Currency	Fee
Australia	AUD	8.00
Indonesia	IDR	27,000.00
India	INR	210.00
Malaysia*	MYR	NA
Singapore	SGD	10.00
Thailand	THB	120.00
Japan	JPY	500.00

* Departing and arriving

Digital Payment* Processing Fees (Per Pax/Per Way)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia **	IDR	10,000.00
India	INR	210.00
Malaysia***	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00
Japan	JPY	150.00

*Payment made via UnionPay, Alipay, WeChat, CCAvenue, Rupay, India Wallet, LINE Pay, NAPAS, and PayPal.
** Per Pax Per Booking

*** Departing and arriving

Direct Debit Processing Fees (Per Booking)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia	IDR	10,000.00
India	INR	210.00
Malaysia*	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00

*Departing and arriving

Booking Service Fee (Per Pax/Per Booking)	
Currency	Fee
AUD	11.00
IDR	60,000.00
INR	316.00
MYR	20.00
SGD	11.00
THB	250.00

International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector: Certain fees are chargeable for each stop of your journey.
4. Per Journey: Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Convenient Store Payment Fee	
(Per Pax/Per Way)	
Currency	Fee
IDR*	10,000.00
THB	100.00

* Per Pax Per Booking

Counter Check In Fee	
(Per Pax/Per Sector)	
Currency	Fee
MYR	30.00

Thailand Installment Processing Fee	
(Per Pax/Per Way)	
Currency	Fee
THB	120.00

Indonesia Installment Processing Fee	
(Per Pax/Per Booking)	
Currency	Fee
IDR	80,000.00

* Outbound Malaysia only

Fee	Rescue Fee	Early Flex
(Per Pax/ Per Sector)		
Currency	Rates	Rates
MYR	200.00	450.00
AUD	80.00	175.00
BDT	4,600.00	6,000.00
BND	55.00	70.00
CNY	360.00	820.00
HKD	400.00	480.00
IDR	653,000.00	1,550,000.00
INR	4,200.00	9,500.00
KHR	170,000.00	95,000.00
KRW	67,000.00	156,000.00
LAK	871,000.00	1,100,000.00
LKR	15,700.00	18,500.00
MOP	400.00	500.00
PHP	2,800.00	2,950.00
SAR	155.00	360.00
SGD	70.00	85.00
THB	1,800.00	3,500.00
TWD	1,300.00	3,100.00
USD	50.00	115.00
VND	1,020,000.00	1,300,000.00

International Route - Others Fees and Charges (QZ)

1. All Fees displayed are one-way direct flights only from carrier code.
2. Prices may vary every transaction. All prices quoted are correct at the time of booking.
3. Per Sector: Certain fees are chargeable for each stop of your journey.
4. Per Journey: Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).
6. Some flights may cross categories for inbound and outbound flights due to scheduling or seasonality, in which case the higher fuel surcharge rates may apply for both inbound and outbound flights.
7. New fuel rates: Effective Nov 6, 2026

	QZ Fuel Surcharge				
	QZ (Group 1)	QZ (Group 2)	QZ (Group 3)	QZ (Group 4)	QZ (Group 5)
Currency	Rates				
USD	28.00	33.00	40.00	46.00	57.00
MYR	114.00	140.00	165.00	190.00	228.00
THB	949.00	1,139.00	1,392.00	1,645.00	1,771.00
IDR	431,365.00	513,590.00	616,055.00	719,785.00	884,235.00
PHP	1,518.00	1,771.00	2,151.00	2,530.00	3,036.00
AUD	39.00	51.00	64.00	64.00	89.00
BDT	3,252.00	3,871.00	4,643.00	5,414.00	6,654.00
BND	39.00	39.00	51.00	51.00	64.00
CNY	190.00	228.00	266.00	317.00	393.00
EUR	25.00	25.00	39.00	39.00	51.00
GBP	25.00	25.00	25.00	39.00	39.00
HKD	202.00	253.00	304.00	342.00	430.00
INR	2,277.00	2,657.00	3,289.00	3,795.00	4,681.00
JPY	3,795.00	4,554.00	5,440.00	6,325.00	7,843.00
KRW	35,420.00	43,010.00	51,865.00	59,455.00	73,370.00
LKR	7,957.00	9,475.00	11,373.00	13,270.00	16,306.00
MOP	216.00	253.00	304.00	354.00	443.00
NPR	3,631.00	4,326.00	5,187.00	6,060.00	7,438.00
NZD	39.00	51.00	64.00	76.00	89.00
SAR	101.00	114.00	140.00	165.00	202.00
SGD	39.00	39.00	51.00	51.00	64.00
TWD	772.00	924.00	1,113.00	1,290.00	1,594.00
VND	693,220.00	826,045.00	990,495.00	1,156,210.00	1,419,330.00
KHR	106,462.00	126,741.00	152,078.00	177,429.00	217,985.00
PKR	7,527.00	8,969.00	10,766.00	12,549.00	15,421.00
UZS	334,238.00	397,906.00	477,487.00	557,069.00	684,404.00
UGX	95,457.00	113,648.00	136,380.00	159,100.00	195,468.00
RWF	38,343.00	45,641.00	54,775.00	63,908.00	78,519.00
TZS	69,955.00	83,288.00	99,948.00	116,596.00	143,249.00
KES	3,429.00	4,087.00	4,908.00	5,718.00	7,033.00
KZT	13,814.00	16,445.00	19,734.00	23,023.00	28,285.00
TRY	1,063.00	1,253.00	1,506.00	1,759.00	2,164.00

*Rates are charged as per sector