



Domestic Route - Baggage (QZ)

1. All Fees displayed are one-way direct flights only from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Sports equipment includes Golf, Surfboard, Bicycle, Skis/Snowboard, Cricket and Diving gear. Any other sporting equipment not stated here is accepted as part of your checked baggage allowance. Please note that travelers are now entitled to take 1 x 15kg surfboard free of charge under the Free Surfboard Policy.
4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)								
(Per Pax/Per Sector)								
	Fee	10KG	15 KG	20 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	202,000.00	304,000.00	410,000.00	870,000.00	1,480,000.00	1,924,000.00	2,598,000.00

Checked Baggage (After Initial Booking)								
(Per Pax/Per Sector)								
	Fee	10 KG	15 KG	20 KG	30 KG	40 KG	50 KG	60 KG
Flight > 2 hours	IDR	282,000.00	426,000.00	574,000.00	1,218,000.00	2,072,000.00	2,694,000.00	3,638,000.00

Sport Equipment					
IDR (Per Pax/Per Sector)					
Platform	15 KG	20 KG	25 KG	30 KG	40 KG
During Initial Booking	182,000.00	246,000.00	307,000.00	522,000.00	888,000.00
After Initial Booking	256,000.00	344,000.00	430,000.00	731,000.00	1,243,000.00

Other Baggage								
(Per Pax/Per Sector)								
Fee	Checked Baggage Airport Counter First 10 KG	Checked Baggage Airport Counter First 15 KG	Sport Equipment Airport Counter First 15 KG	Excess Baggage (Per KG)	Lost Baggage Compensation	Gate Baggage	Xpress Baggage	Xtra Carry On
IDR	210,000.00	288,000.00	300,000.00	120,000.00		610,000.00	28,002.00	106,965.00
USD					20.00			



Domestic Route - Seat (QZ)

1. All Fees displayed are one-way direct flights only with aircraft model Airbus 320/321 from carrier code
2. Prices may vary depending on your travel period, but will not at any one time be higher than those reflected in the table below.
3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	152,100.00	52,650.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	200,850.00	69,550.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	209,950.00	72,670.00



Domestic Route - Others Fees and Charges (QZ)

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3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Others			
Item	Charging Method	Currency	Fee
Flight Change Fee	per pax per sector	IDR	275,000.00
Infant Fee	per pax per sector	IDR	10% of fare
Cancellation Fee	per pax per journey	IDR	242,000.00

Handling Fee			
Item	Charging Method	Currency	Fee
Credit/Debit Card Processing Fees	per pax per sector	IDR	16,650.00
Direct Debit Processing Fees	per booking	IDR	10,091.00
Convenient Store Payment Processing Fees	per pax per booking	IDR	11,100.00
Installment Payment Processing Fee	per pax per booking	IDR	88,800.00
Booking Service Fees	per pax per booking	IDR	66,600.00
Refund Fee	per pax per journey	IDR	45,000.00



Domestic Route - Others Fees and Charges (QZ)

Fuel Surcharge (Per Passenger Per Hour)	
Currency	Rates (IDR)
CGKKNO	229369
SUBLOP	105495
BTJKNO	111351
CGKPNK	164685
DPSSOC	125045
DPSYIA	141892
CGKSUB	148739
CGKPKU	181171
KNOPKU	115946
BDOKNO	246036
DPSLBJ	129279
BDODPS	178829
CGKDPS	182432
DPSKNO	344865
CGKSOQ	424775
CGKLOP	177928
BPNDPS	171171
DPSSUB	81261
CGKPDG	188108
KNOYIA	279009
CGKTJQ	103243
CGKYIA	108108
DPSPLM	219369
DPSUPG	149640
DPSSRG	143604
CGKDTB	212973



International Route - Baggage (QZ)

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4. Per Sector : certain fees are chargeable for each stop of your journey.

Checked Baggage (During Initial Booking)							
(Per Pax/Per Sector)							
Fee	15 KG	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
IDR	-	681,800.00	838,600.00	1,065,400.00	1,652,000.00	2,147,600.00	2,899,400.00
INR	-	3,640.00	4,480.00	5,740.00	8,960.00	11,620.00	15,680.00
MYR	-	182.28	237.16	301.84	466.48	605.64	819.28
SGD	-	72.52	94.08	139.16	221.48	288.12	388.08
THB	-	1,617.00	1,764.00	2,205.00	3,675.00	4,774.00	5,964.00

Checked Baggage (After Initial Booking)							
(Per Pax/Per Sector)							
Fee	15 KG	20 KG	25 KG	30 KG	40 KG	50 KG	60 KG
IDR	-	954,800.00	1,174,600.00	1,491,000.00	2,312,800.00	3,007,200.00	4,058,600.00
INR	-	5,040.00	6,300.00	7,980.00	12,600.00	16,240.00	21,980.00
MYR	-	254.80	331.24	423.36	652.68	848.68	1,146.60
SGD	-	101.92	131.32	194.04	309.68	403.76	542.92
THB	-	2,146.20	2,338.00	2,910.60	4,851.00	6,678.00	8,344.00



International Route - Baggage (QZ)

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4. Per Sector : certain fees are chargeable for each stop of your journey.

Sport Equipment (per pax per sector)									
During Initial Booking						After Initial Booking			
Fee	15 KG	20 KG	25 KG	30 KG	40 KG	20 KG	25 KG	30 KG	40 KG
IDR	-	584,000.00	719,000.00	913,000.00	1,416,000.00	818,000.00	1,007,000.00	1,278,000.00	1,982,000.00
INR	-	3,100.00	3,800.00	4,900.00	7,700.00	4,300.00	5,400.00	6,800.00	10,800.00
MYR	-	112.00	145.00	185.00	286.00	156.00	203.00	259.00	400.00
SGD	-	44.00	58.00	85.00	136.00	62.00	80.00	119.00	190.00
THB	-	1,420.00	1,850.00	2,340.00	3,640.00	1,980.00	2,590.00	3,280.00	5,090.00

Other Baggage								
(Per Pax/Per Sector)								
Fee	Checked Baggage Airport Counter First 15 KG	Checked Baggage Airport Counter First 20 KG	Sport Equipment Airport Counter First 15 KG	Excess Baggage (Per KG)	Lost Baggage Compensation	Gate Baggage	Xpress Baggage	Xtra Carry On
IDR	974,000.00	1,300,000.00	974,000.00	390,000.00		1,461,000.00	97,000.00	390,000.00
INR	5,200.00	7,000.00	5,200.00	2,100.00		7,800.00	380.00	2,692.00
MYR	186.00	250.00	186.00	74.00		279.00	19.00	74.00
SGD	74.00	100.00	74.00	30.00		111.00	7.00	30.00
THB	2,360.00	3,100.00	2,360.00	940.00		3,540.00	240.00	940.00
USD	82.00	110.00	82.00	33.00	20.00	123.00	8.00	33.00



International Route - Seat (QZ)

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3. Per Sector : Certain fees are chargeable for each stop of your journey.

Pick-A-Seat (During Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	689,600.00	241,600.00
MYR	80.00	48.00
SGD	37.00	23.00
THB	1,600.00	560.00

Pick-A-Seat (After Initial Booking)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	896,000.00	313,600.00
MYR	112.00	64.00
SGD	48.00	29.00
THB	2,080.00	728.00

Pick-A-Seat (Airport Counter)		
(Per Pax/Per Sector)		
Fee	Hot Seat	Standard Seat
IDR	985,600.00	345,600.00
MYR	128.00	64.00
SGD	53.00	32.00
THB	2,288.00	800.00



International Route - Others Fees and Charges (QZ)

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3. Per Sector : Certain fees are chargeable for each stop of your journey.
4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Infant Fee	
(Per Pax/Per Sector)	
Currency	Fee
AUD	30.00
IDR	247,000.00
INR	1,050.00
MYR	75.00
SGD	25.00
THB	610.00

Flight Change fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	55.00
IDR	400,000.00
INR	1,996.00
MYR	120.00
SGD	60.00
THB	1,320.00

Flight Cancellation fee	
(Per Pax/Per Journey)	
Currency	Fee
AUD	45.00
IDR	315,000.00
INR	1,567.00
MYR	100.00
SGD	50.00
THB	1,100.00

Refund Fee*	
(Per Pax/Per Journey)	
Currency	Fee
IDR	45,000.00

*Exempted for flights outbound from Thailand and HongKong



International Route - Others Fees and Charges (QZ)

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4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Credit/Debit Card Processing Fees		
(Per Pax/Per Sector)		
Departing Country	Currency	Fee
Australia	AUD	8.00
Indonesia	IDR	27,000.00
India	INR	210.00
Malaysia*	MYR	NA
Singapore	SGD	10.00
Thailand	THB	120.00

* Departing and arriving

Digital Payment* Processing Fees		
(Per Pax/Per Way)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia **	IDR	10,000.00
India	INR	210.00
Malaysia***	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00

*Payment made via UnionPay, Alipay, WeChat, CCAvenue, Rupay, India Wallet, LINE Pay, NAPAS, and PayPal.

** Per Pax Per Booking

*** Departing and arriving

Direct Debit Processing Fees		
(Per Booking)		
Departing Country	Currency	Fee
Australia	AUD	-
Indonesia	IDR	10,000.00
India	INR	210.00
Malaysia*	MYR	-
Singapore	SGD	5.00
Thailand	THB	100.00

*Departing and arriving

Booking Service Fee	
(Per Pax/Per Booking)	
Currency	Fee
AUD	11.00
IDR	60,000.00
INR	316.00
MYR	20.00
SGD	11.00
THB	250.00



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4. Per Journey : Certain fees are chargeable once throughout your whole journey.
5. Fees are including local taxes (if applicable).

Convenient Store Payment Fee	
(Per Pax/Per Way)	
Currency	Fee
IDR*	10,000.00
THB	100.00

* Per Pax Per Booking

Counter Check In Fee	
(Per Pax/Per Sector)	
Currency	Fee
MYR	30.00

Thailand Installment Processing Fee	
(Per Pax/Per Way)	
Currency	Fee
THB	120.00

Indonesia Installment Processing Fee	
(Per Pax/Per Booking)	
Currency	Fee
IDR	80,000.00



International Route - Others Fees and Charges (QZ)

Fuel Surcharge (between 1 to 2 Hours)	
Currency	Rates
IDR	226000
AED	57
AUD	23
BDT	1632
BND	21
CNY	106
EUR	14
GBP	13
HKD	121
INR	1260
JPY	2200
KHR	62707
KRW	21000
LKR	5000
MMK	32096
MOP	124
MUR	690
MYR	65
NPR	2004
NZD	25
PHP	850
SAR	58
SGD	21
THB	530
TWD	480
USD	16
VND	360000

Fuel Surcharge (between 2 to 3 Hours)	
Currency	Rates
IDR	260000
AED	65
AUD	27
BDT	1883
BND	24
CNY	123
EUR	17
GBP	15
HKD	139
INR	1450
JPY	2500
KHR	72354
KRW	24000
LKR	5700
MMK	37034
MOP	143
MUR	796
MYR	75
NPR	2312
NZD	29
PHP	980
SAR	67
SGD	24
THB	610
TWD	550
USD	18
VND	415000

Fuel Surcharge (between 3 to 4 Hours)	
Currency	Rates
IDR	347000
AED	87
AUD	36
BDT	2510
BND	32
CNY	163
EUR	22
GBP	19
HKD	185
INR	1930
JPY	3300
KHR	96472
KRW	32000
LKR	7600
MMK	49378
MOP	191
MUR	1062
MYR	100
NPR	3083
NZD	38
PHP	1310
SAR	89
SGD	32
THB	810
TWD	730
USD	24
VND	553000

Fuel Surcharge (more than 4 Hours)	
Currency	Rates
IDR	381000
AED	96
AUD	39
BDT	2761
BND	35
CNY	179
EUR	24
GBP	21
HKD	204
INR	2120
JPY	3600
KHR	106119
KRW	35000
LKR	8300
MMK	54316
MOP	210
MUR	1168
MYR	110
NPR	3391
NZD	42
PHP	1440
SAR	98
SGD	35
THB	890
TWD	800
USD	26
VND	608000