Terms and Conditions for AirAsia MOVE 11.11 Mega Sale Campaign

Introduction

1. This AirAsia MOVE 11.11 MEGA Sale Campaign ("**Event**") is organised by MOVE Travel Sdn. Bhd. (Registration No: 201301020508(1050338-A)) ("**Organiser**").

2. This Event runs concurrently in Malaysia, Thailand, Philippines, Indonesia and Singapore (collectively referred to as "**Participating Regions**"). This Event will be implemented on the AirAsia MOVE website at https://airasia.com and AirAsia MOVE's mobile application (collectively referred to as the "**Dedicated Platforms**").

3. This Event is governed by the terms and conditions set out hereunder ("**Specific T&C**") and the Event's General Terms and Conditions, which can be found at https://www.airasia.com/aa/about-us/en/gb/event-general-terms-and-conditions.html ("**General T&C**"). The General T&C may be amended from time to time, hence, you are advised to review it periodically to be aware of such modifications. In the event of any conflict or inconsistency between these Terms and Conditions and any terms and conditions set forth in the General T&C, these Terms and Conditions shall prevail.

Event Period

4. This Event will commence from **10:00 (GMT+8) on 10th November 2026** and ends **at 23:59 (GMT+8) on 13th November 2026 for participants in Malaysia, the Philippinesand Singapore, and from 10:00 (GMT+7) on 10th November 2026 and ends at 23:59 (GMT+7) on 13th November 2026 for Participants in Thailand and Indonesia ("Event Period")** or upon the complete utilisation of the total allocation of benefits pursuant to this Event, whichever comes first. The Organiser reserves the right to amend or extend the duration of the Event at any time as it deems fit without prior notice and/or liability to any participant ("**Participants").**

Event Requirements

5. To qualify and participate in this Event, the Participants must fulfil all the following requirements during the Event Period ("**Event Requirements**"):

    a. Must be a valid and existing AirAsia member and have a unique registration number known as the "AirAsia member ID" at the time of participation in the Event. In the event the Participants are not a registered AirAsia member at the commencement of the Event, the Participants shall be required to register as an AirAsia member via the Dedicated Platforms before participating in the Event. Any AirAsia membership registration completed after the Event Period shall render the Participants ineligible to participate in the Event and to receive any benefits (hereinafter defined);

b. Must be located in any of the Participating Regions, as determined based on the Internet Protocol (IP) geo-location detected; and

c. Must successfully complete any of the transactions specified in the Event Mechanisms (hereinafter defined) within the Event Period.

Event Mechanisms

6. By participating in this Event, the Participants who adhere to the following Event Mechanisms during the Event Period ("**Event Mechanisms**") shall be eligible to receive the following benefits ("**Benefits**"):

(1) All Day Promotion

a. The Participants shall be required to complete any purchase(s) and/or transaction(s) through the Dedicated Platforms in respect of any product(s) and/or service(s) falling within the categories as listed below:

i. Non-AirAsia flights;
ii. Flight+Hotel;
iii. Hotels;
iv. Duty Free;
v. MOVETIX and/or;

Any product(s) and/or service(s) from the categories above shall be referred to as an "**Eligible Product**" (collectively as "**Eligible Products**")

b. Participants who purchase any Eligible Product and enter the applicable promo code on the checkout page during the Event Period shall be eligible for the corresponding Event Discount set out in Table A below, subject to these Specific T&C and availability:

TABLE A

Eligible Products	Promo Mechanism				
	Malaysia	**Thailand**	**Philippines[1]**	**Indonesia**	**Singapore**
Non-AirAsia flights	10% off capped at MYR211 off, no min spend. Use code: MEGAMOVE	10% off capped at THB1,711 off, no min spend. Use code: MEGAMOVE	10% off capped at PHP3,011 off, no min spend. Use code: MEGAMOVE	10% off capped at IDR911K off, no min spend. Use code: MEGAMOVE	10% off capped at SGD61 off, no min spend. Use code: MEGAMOVE
Flight+Hotel	8% off capped at MYR150, min spend MYR1,000. Use code: MEGAMOVE	8% off capped at THB1,200, min spend THB8,100. Use code: MEGAMOVE	8% off capped at PHP2,300, min spend PHP15,000. Use code: MEGAMOVE	8% off capped at IDR660K, min spend IDR4.3M. Use code: MEGAMOVE	8% off capped at SGD47, min spend SGD300. Use code: MEGAMOVE
Hotels	22% off capped at MYR150, min spend MYR400. Use code: MEGAMOVE 15% off capped at MYR110, min spend MYR300. Use code: HOTELMEGA1 10% off capped at MYR110, min spend MYR200. Use code: HOTELMEGA2	22% off capped at THB1,200, min spend THB3,300. Use code: MEGAMOVE 15% off capped at THB900, min spend THB2,500. Use code: HOTELMEGA1 10% off capped at THB900, min spend THB1,600. Use code: HOTELMEGA2	22% off capped at PHP2,300, min spend PHP6,000. Use code: MEGAMOVE 15% off capped at PHP1,700, min spend PHP4,500. Use code: HOTELMEGA1 10% off capped at PHP1,700, min spend PHP3,000. Use code: HOTELMEGA2	22% off capped at IDR660K, min spend IDR1.7M. Use code: MEGAMOVE 15% off capped at IDR480K, min spend IDR1M. Use code: HOTELMEGA1 10% off capped at IDR480K, min spend IDR880K. Use code: HOTELMEGA2	22% off capped at SGD45, min spend SGD125. Use code: MEGAMOVE 15% off capped at SGD35, min spend SGD95. Use code: HOTELMEGA1 10% off capped at SGD35, min spend SGD60. Use code: HOTELMEGA2
Duty Free	30% off storewide, min spend MYR400. Use code: MEGAMOVE	NA	NA	NA	NA
MOVETIX	Evanescence tickets - Immortal at MYR 1,111 per ticket - Bring Me To Life at MYR 611 per ticket 11% off DWP 3-day General Admission Passes Use code: MEGAMOVE	11% off DWP 3-day General Admission Passes Use code: MEGAMOVE	11% off DWP 3-day General Admission Passes Use code: MEGAMOVE	11% off DWP 3-day General Admission Passes Use code: MEGAMOVE	11% off DWP 3-day General Admission Passes Use code: MEGAMOVE

c. There shall be no restrictions on the number of transactions that the Participants can make throughout the Event Period, and multiple entries can be made in

[1] Per DTI Fair Trade Permit No. FTEB-271126, Series of 2026.

respect of the same Participants to be entitled to the Event Discount (hereinafter defined).

d. The Event Discount is limited and awarded to eligible Participants on a first-come, first-served subject to the allocation applicable to each Eligible Product, promo code and Participating Region. Once the relevant allocation has been fully utilised, the applicable promo code will no longer be available.

e. The Event Discount shall apply upon the entry of the respective codes as specified in Table A, on the checkout page of the Dedicated Platforms, and upon the successful submission and verification of a valid payment method in accordance with the terms and requirements prescribed on such checkout page.

f. The Participants shall only be entitled to the Event Discount if the initial transaction amount, before the application of the Event Discount or deduction of any AirAsia points, credits, vouchers, or other discounts and promotions, meets the minimum spend requirement specified in Table A. For the avoidance of doubt, payment using AirAsia points or credits does not waive the applicable minimum spend requirement.

g. The Event Discount shall not be applied retrospectively to any past purchase(s) and/or transaction(s) made before the commencement of the Event. The Participants shall be responsible to ensure that the Event Discount has been successfully reflected on the checkout page before completing any purchase(s) and/or transaction(s) for the Eligible Products. The Organiser shall not be liable for any failure by the Participants to ensure the application of the Event Discount at the time of purchase.

h. The Organiser reserves the right, at its sole and absolute discretion, to withhold or decline to issue the Event Discount without assigning any reason, including but not limited to cases where the payment method is rejected or deemed invalid for any reason whatsoever.

(2) <u>Flash Sale</u>

a. The Flash Sale shall only be applicable to:

i. Non-AirAsia flights departing from Malaysia and Thailand; and
ii. Specific airlines, destinations and departure dates

as set out in Table B below ("**Flash Sale**").

TABLE B

Eligible Products	Date	Promo Mechanism	
		Malaysia	**Thailand**
Non-AirAsia flights	11 November 2026	Kuala Lumpur to Tokyo from MYR11 (all-in fares, one-way) Travel Period: 1 February to 30 April 2027	Bangkok to Tokyo from THB111 (all-in fares, one-way) Travel Period: 1 December 2026 to 30 April 2027
	12 November 2026	Kuala Lumpur to Seoul from MYR11 (all-in fares, one-way) Travel Period: 1 February to 30 April 2027	Bangkok to Shanghai from THB111 (all-in fares, one-way) Travel Period: 1 January to 31 March 2027
	13 November 2026	Kuala Lumpur to Shanghai or Guangzhou from MYR11 (all-in fares, one-way) Travel Period: 1 December 2026 - 28 February 2027	Bangkok to Hanoi from THB111 (all-in fares, one-way) Travel Period: 1 December 2026 to 31 March 2027

b. For the purposes of Flash Sale, Participants must join the MEGA SALE chat channel in order to participate and be eligible for the deals specified in Table B.

c. The specific timing and mechanisms for the Flash Sale will be communicated to the Participants via the chat channel only.

d. The Flash Sale is only valid for a limited time (during the hours stated in the chat channel) within the Event Period and is subject to the limited availability of tickets per day.

e. The relevant airline policies will also apply to this Flash Sale.

f. Participants who fulfil the Event Requirements and the specific mechanisms relating to the Flash Sale will be entitled to receive the MYR11 and THB111 one-way flight deal on a first-come-first-serve basis.

g. Participants are not required to key in any promo code if they manage to secure the MYR11 or THB111 flight deal. The flights with the deal will display a fare amounting to MYR11 or THB111.

(3) <u>50% AirAsia Pointsback</u>

a. Participants who completed the Event Mechanism successfully will receive 50% Bonus AirAsia Pointsback ("Bonus AirAsia Pointsback") based on the total AirAsia points used for redemption of Non-AirAsia Flight, Hotel and SNAP!(Flight+Hotel) only via the "Dedicated Platforms".

b. Each eligible Participant may make multiple transactions throughout the Event Period, with Bonus AirAsia Pointsback capped at 500 points per transaction.

c. The AirAsia points shall be awarded on a first-come-first-serve basis and subject to the availability of the total allocation of 1,000,000 Bonus AirAsia Pointsback under this Event.

d. Bonus AirAsia Pointsback earned through this Event will be credited into the eligible Participants' respective AirAsia member account within forty five (45) working days after end of the Event Period, and are valid for three (3) months from the date of issuance, subject to the Organiser receiving all information as deemed necessary. This is subject to the exclusion of invalid, cancelled or exchanged conversion and/or transactions, where no Bonus AirAsia Pointsback will be awarded to Participants pursuant to this Event.

Miscellaneous

7. In addition to the Specific T&C, the Participants are further subject to the terms and conditions which can be found on the Dedicated Platforms.

8. By participating in this Event, each of Participants acknowledges and consents to the collection, use, processing, retention, and disclosure of their personal data and information ("**Personal Data**") by the Organiser for the purpose of administering, managing, and fulfilling the Event. The Participants hereby agree and consent to:

   a. The collection, retention, processing, and use of all information and Personal Data provided to the Dedicated Platforms in connection with this Event, including but not limited to names and contact details of the Participants.

   b. No payments or compensation shall be made to the Participants in respect of the collection, use, disclosure, or processing of their Personal Data for the purposes stated above. To the maximum extent permitted by law, the Organiser shall not be held responsible or liable for any loss, damage, delay, unauthorised access, or disclosure of Personal Data arising from circumstances beyond their reasonable control, including but not limited to system interruptions, unauthorised

third-party activities, or other security breaches.

9. The Specific T&C are governed by the laws of Malaysia and subject to the jurisdiction of courts in Malaysia.

10. The Organiser reserves the right to change or withdraw this Event at any time, at its sole and absolute discretion, with or without notice to the Participants.